62nd Annual Conference
April 15-17, 2021
Virtual Format

Important Information for Conference Registrants

When and how will I access the virtual conference?
CSCC will use Whova as the platform for hosting the 2021 virtual conference. On **April 8, 2021**, all conference registrants will receive an invite to the virtual meeting platform at the email address used to register for the conference. This invitation will include instructions to download the Whova Mobile App for iOS and Android devices, as well as directions to use the Web App Link, which you will access to join the virtual conference if you are using a desktop or laptop computer. If you do not see the invite in your email inbox, please check your folder before contacting cscc@education.illinois.edu for assistance.

Once you receive the invitation to access the virtual conference site, you are encouraged to log in to the Whova platform and edit your attendee profile (i.e., email, institutional affiliation, bio, photo, social media, etc.). Your profile will be available for other attendees to view and communicate and network with you for the duration of the conference. You will also be able to explore the virtual conference platform, view the complete conference schedule, and build and save your personal agenda of preconference and conference sessions that you wish to attend.

For more information and detailed instructions about how to access and use Whova via the mobile app and/or website for a seamless virtual conference experience, read the Whova Attendee User Guide and/or watch this short video.

What equipment or materials do I need to attend the virtual conference?
- Computer (desktop or laptop) or mobile device (iOS/android tablet, phone, etc.) with internet access.
- Whova access via the mobile app or website (access will be granted to all registrants on 4/5/21).
- Zoom, which will be the main video conferencing software used by the live presenters during the conference. To access the Zoom sessions, you will use the links provided for registrant in the Whova App or website.

Please note: If using the WebApp link (i.e., accessing Whova via a desktop or laptop computer), Whova recommends using Google Chrome as the preferred browser for an optimal experience with the platform.

Will conference sessions be recorded for future viewing?
All presentations will be livestreamed and recorded. Participants will be able to watch recorded sessions following the conference.

What do I do if I have questions or concerns related to the accessibility of the virtual conference?
Contact cscc@education.illinois.edu for questions, inquiries, or requests related to disability access.

Consent and Participation Requirements
The 2021 CSCC Annual Conference will be hosted, streamed, and recorded online. By participating in the virtual conference, registrants acknowledge and understand that all conference content will be recorded and that their likeness might be captured and used during the streaming of these sessions. Thereby all registrants agree to be recorded while participating in sessions and activities via the virtual conference platform, with the understanding that these recordings are the exclusive property of CSCC and may be used for future educational and promotional purposes.

Registrants also agree not to share, sell, or trade their access to the virtual conference platform and not to participate or engage in behavior that is disruptive to the virtual conference in any way, or the enjoyment of the virtual conference content by other attendees. Attendees who engage in conduct, language, or other action inappropriate for a professional setting (virtual or otherwise) are subject to the revocation of access to the virtual conference at the conference organizers' discretion.

What is the cancellation and/or refund policy? Is there a refund policy in cases of internet outages or other technical difficulties?
The deadline to cancel a conference registration and request a refund has passed (March 15, 2021). Refund requests received within 30 days of the conference will not be considered under any circumstances. Any conference registrations received after March 15, 2021, are nonrefundable. Membership fees are nonrefundable.

No refunds will be offered to participants who experience internet outages or other technical difficulties. All sessions will be recorded and made available for future viewing.